



Value Based Care Coalition



ACO Resilience: Responding to the COVID-19 Pandemic



Accountable Care Organization

Revere Health Accountable Care Organization

<https://reverehealth.com/>



Location

Utah and Nevada



Number of Clinicians

400 clinicians: half physicians and half advanced practitioners



Aligned Beneficiaries

16,000 Medicare beneficiaries



Years in Next Gen

2018 - Present; Also participated in MSSP from 2012-2018



Payment Model

Fee-for-Service and Shared Savings

Revere Health Accountable Care Organization's COVID-19 Efforts: Focusing on Community Health and Access to Care

Revere Health Accountable Care Organization ("Revere Health ACO") serves 16,000 Medicare beneficiaries across the state of Utah and in Nevada. During the pandemic, Revere Health ACO helped patients stay connected to providers by successfully transitioning a large percentage of care to telehealth platforms. Revere Health ACO also continued to focus on strategies that improve community health.

To maintain access to care, Revere Health ACO immediately reached out to patients to inform them of its telehealth capabilities. Using flexibilities enabled by the Emergency Use Authorization (EUA), Revere Health ACO expanded and leveraged telehealth platforms to enable patients to stay engaged with their care in the safety of their own homes. Through telehealth care, Revere Health ACO also directed patients to the most appropriate and cost-effective care settings as needed. Revere Health ACO's trusted relationships with patients greatly facilitated the transition to telehealth-based care.

Revere Health ACO also invested in additional telehealth technology in gastroenterology, cardiology, and oncology care, deploying this capability to rural areas of Utah. This advanced diagnostic care – important for early disease detection and intervention – would otherwise have been inaccessible.

During the pandemic, Revere Health ACO continued to focus on improving community health. Revere Health ACO is the only private health system in Utah that has actively participated in COVID-19 testing sites and mass immunization clinics. In this capacity, Revere Health ACO served both its aligned beneficiary population and patients in the wider community in the belief that contributing to testing and immunization efforts would prevent people from becoming ill, would keep people out of the hospital, and would improve health outcomes – benefiting the broader community and health system in the long term.

NextGen ACO Model Encourages a Patient-Centric Model of Care

Next Generation ACOs have access to data and information, giving ACOs greater flexibility to create innovative incentive structures that encourage providers to close gaps in care. Revere Health ACO acts as an integrated system, enabling it to create a patient-centric model of care and to produce better patient outcomes.

Next Generation ACOs also have access to enhanced data sharing and patient information to better inform care decisions. Connecting to Clinical Health Information Exchanges (CHIEs) enables Revere Health ACO to help manage beneficiaries' care in real time. For example, Revere Health ACO can receive alerts from CHIEs when a beneficiary is admitted to a hospital, allowing Revere Health ACO to assist and to manage follow-up care.